MICRO IRRIGATION & COMMAND AREA DEVELOPMENT AUTHORITY

TRANSPARENCY & ACTUAL PHYSICAL INSTALLATION PROTOCAL

1. **Procurement of equipment and larger registration of vendors**

   Initially there were only 02 agencies supplying the MI sets/equipment till 2021. Not only the number of registered vendors have been increased to 76 agencies working in MICADA (Annexure-I) today but they are regularly inspected for quality of their equipment.

   The choice of vendor is not done by MICADA and farmers themselves choose the vendor/ equipment of their choice. The quality and rates of equipment has been as per GOI standards/specification.

2. Farmer can choose any of the firm above list.
3. Quality Standards have been framed and being supervised by ME&QC and QCI.
4. Work is almost equi-spread to all vendors and no single vendor has been given any favor or preference.

5. **Application Process and Assistance Release:**

   - The entire process i.e. inviting Aadhaar based & Privar Pehchan Patra e-KYC applications up to release of financial assistance through Public Financial Management System (PFMS) module, is facilitated through an online portal (https://micada.haryana.gov.in) which promotes a transparent, efficient and user-friendly approach strictly as per GoI PDMC guidelines.

   - This eliminates the manual interventions, ensure real-time tracking of applications, implemented Geo Fencing, capturing live photographs of field, inspection team & MIS components.

   - Integration with Revenue Department for land record and

   - Grievance redressal through independent helpdesk.

6. **Physical Verification Process:**

   - **100% Physical Verification by Junior Engineer:** The concerned Junior Engineer (JE) is responsible for ensuring that all applications undergo a

thorough physical verification at the ground level. This is a critical step to confirm the authenticity of the submitted data.

- **5% Verification by Executive Engineer**: To further uphold the integrity of the verification process, 5% of the applications are subject to an additional round of physical verification by the Executive Engineer. This is aimed at ensuring that the verification standards set by the JE are being properly followed.

- **1% Verification by Headquarter**: At the HQ level, 1% of the applications are randomly selected for physical verification to serve as a final check. This step adds an extra layer of accountability and ensure that the overall process remains accurate & fair.

7. **Subsidy Disbursement via Direct Benefit Transfer (DBT):**

Subsidies are directly credited to the beneficiary accounts through the **DBT** mode. This method ensure that the assistance is transferred securely and without delays, reducing the chances of fund diversion and promoting transparency in financial transactions.

8. **Reverification by Monitoring Evaluation & Quality Control (ME&QC) Wing and Quality Council of India (QCI):**

The ME&QC Wing and QCI plays a key role in conducting random field verifications. These checks are critical in maintaining the overall quality of the verification process, ensuring that all protocols are being strictly adhered to and preventing any discrepancies or fraudulent activities.

9. **Systematic Monitoring & Audit:**

Continuous monitoring & periodic audits are carried out to ensure compliance with the established procedures. The online portal allows for real-time tracking of all actions, and data integrity is regularly checked to avoid any possible manipulation.

10. **Focus on Transparency and Accountability:**

By implementing robust verification measures at multiple levels and using a DBT system for subsidy disbursement, the process ensures **transparency, accountability**, and **integrity** throughout. All stakeholders, from the concerned JE to the HQ level, are held accountable for the correctness of their work.